

**Review Form / November 23, 2019 / Ottawa Ontario
Non – Profit Board Excellence Training**

Participants Gave It A 90.33% Approval

1	2	3	4	5	6	7	8	8.5	9	10	
						1	2	1	6	5	135.5 out of 150 = 90.33%

What was helpful about taking this course?

- Talking things through. Applicable examples. Interactive learning
- Discussions with other board members
- Knowledgeable course facilitator
- Was very educational and learned some new things and it was a great to have the refresher training on things learned in previous lifetimes.
- Clear material that articulated the concepts
- Focused discussion immediately following the introduction of the concepts
- Facilitator created a low-pressure environment that allowed for learning.
- Engagement of instructor that allowed for participations & discussion.
- Hand-out was very helpful.
- Little tips about things to look for in board membership and reminder about keeping ourselves on track and moving forward.
- An excellent orientation to board roles and reminder of good practices about meetings.
- A good opportunity for us a whole board to get together & discuss what we want the board to look like. We don't always have an opportunity to discuss these things.
- Helpful suggestions & take-aways.
- Excellent handout (Manual) to read and reflect on later and opportunity to reflect.
- I enjoyed the videos.
- Better ideas of what it means to be on a board, structures & board policies. Qualities of a good board, chair and ED. Roles and responsibilities of all the actors involved.
- Understanding how to form situations and conversations to mitigate for negative reactions or descent amongst the board.
- Focus was not where I expected (governance, compliance with N.PA etc.). was a much broader and well developed re Board purpose and clarity of expectations.
- As a chair, having parameters of role/relationship was very helpful. Board policy manual template is gold.
- Granted clarity to my role and helpful guidance moving forward.
- I was given a clear understanding of different roles as well as how meetings should be facilitated.
- Having an opportunity to spend time with the board to discuss structure and what is going well & where we need to improve.
- Understanding how the board should be operating. What makes a healthy board? Roles of the ED and the board.

Any suggestions on ways to improve this course?

- Perhaps a split of course into Part 1 & 2 and have 2 ½ courses?
- Not that I can think of. Thank you
- Determine ahead of time the expectations, unnecessary to take time in class.
- I did not find the BPM video helpful. I would replace this with brainstorming about our own BPM.
- Break course to part online in advance for participants?

- I thought the video on the BPM (Board Policy Manual) was a bit dry and in some ways too specific.
- Spend a little less time on the first few topics (root causes of success and moving governance from complacent to great) and more for later topics.
- None.
- I would have liked more guidance in the group discussion because the board slipped into, 'board talk' about current board issues rather than focussing on the exercise at hand.
- I think there could be less pages in the package.
- No. it was great!
- Is there value in having a session for board and another for ED and Chair?

Any other comments we could use in promoting this course to others?

- Thank you for the opportunity!
- This was helpful training to understand best practices and the rationale behind implementing the practices.
- Overall helpful course.
- Very clear info and relevant for board purpose & roles & effectiveness.
- Facilitator was very engaging!



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